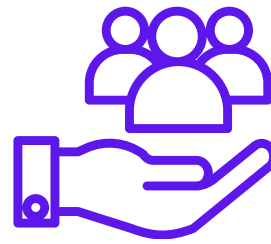


What if care finder isn't right for someone?



1. Call My Aged Care on 1800 200 422 or visit myagedcare.gov.au to discuss your needs & arrange to decide whether you need help
2. Visit any Services Australia Centre
3. Aged Care Specialist officers give face-to-face in 70 Services Australia Centres
4. Visit Services Australia website to see where they are located or call 1800 227 475



Other supports and their contact details are:

Care Connect- Life, made easier

 1800 940 633

Advocacy Support- OPAN

 1800 700 600

Carer Support- Carer Gateway

 1800 422 737

National Dementia Helpline

 1800 100 500

The care finder service is supported by funding from South Eastern Melbourne Primary Health Network through the Australian Government's PHN program

Together we can go far in the care of our seniors in the multicultural communities



Care Finder



In this brochure, AfriAus iLEAC connects you with Care Finder, Care connect, to assist you with getting aged care services you need

Info



Choice



Admin



Support



1800 940 633

Care Finder services are provided at no cost as they are fully funded through the Primary Health Network

How do I make a referral?

1. Call 1800 940 633 and speak to the helpful team at Care Connect
2. It is best if the person is with you when you make the call. They must also give permission for you to share their information.
3. The team will then ask you some questions about why the person you are calling on behalf for needs help from care finder.

We Provide Best Care Finder support



What help can Care Finder provide?

The care finder program gives a variety of useful services and supports

Support to find My Aged Care (MAC)

Includes attending and providing support at the assessment

Find aged care givers

Support to find local services and supports

Complete / fill in forms

Includes aged care service agreements

Checking-in on services

Make sure everything is OK

Find questions and answers

Find supports in the community

Who can receive help from a care finder?

To be able to get these services the person must:

1. Not have access to a supportive person to help with understanding the aged care system
2. Be 65 years or older (50 years or older for ATSI peoples); or
3. Be 50 years or older on a low income and homeless, or at risk of being homeless (45 years or older for ATSI peoples)

In addition, you should have one or more of these reasons for needing support:

1. Have difficulty communicating because of language or failure to read or write
2. Find it difficult to understand information and make decisions
3. Be unwilling to engage with aged care or government agencies
4. Be at risk or in an unsafe situation if you do not receive services
5. Identify as LGBTQI, culturally and linguistically diverse, be a Forgotten Australian or Care Leaver.